



Consult | Educate | Collaborate

## Kwik Trip

### Central Wisconsin CI Alliance Event - Virtual

Wednesday, January 20, 2021

9 - 10:30 a.m.

Hosts: *Colin Pugh, Kevin Ranzenberger & Production Co-workers*

Facilitator: *Laurie Stoveken, Optima Associates*

Since 1965, we at Kwik Trip have been on a mission to serve our customers and community more effectively than anyone else by treating our customers, coworkers and suppliers as we, personally, would like to be treated, and to make a difference in someone's life.

Join the Kwik Trip Production Operations team as they discuss their cultural adjustment to improvement through groups performing systematic problem solving on their own work towards the companies targets and goals. Along with how they make, ship and sell 39,000,000 Glazer donuts to the Tri-State area every year!

## Agenda

9:00 a.m. Facilitator welcome members, guests, and host introduction

9:10 a.m. Kwik Trip presentation

- Kwik Trip's company history
- Kwik Trip's Continuous Improvement adjustment so far
  - Leader standard work
  - MDI Implementation
  - Management Led Practical Problem Solving (PPS)
  - Model area transformation
  - Kwik Trip Production System
  - Lean Maturity Assessment
  - What's next?
- Highlight Topic - Management led Practical Problem Solving (PPS)
  - Opportunity Assessment
  - Savings Tracker Targets
  - 8 Step Practical Problem Solving
  - Examples of success

10:15 a.m. Optima CI Alliance business

- Upcoming events
- + / ▲ wrap up

**Alliance events will be recorded and made available to members upon request**

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